

## **TERMS AND CONDITIONS**

### **RATES ARE QUOTED**

- All rates quoted are in UNITED STATES DOLLARS
- Although our rates are expressed in US Dollars as indicated above, the Zambian Kwacha as legal tender in Zambia will be accepted for quotations and payments. All quotations in Zambian Kwacha will only be valid for 15 days after the date of the quotation. For payments in Kwacha, the US Dollars amount will be converted by using the prevailing Bank of Zambia mid rate on the day of the activity.
- Subject to availability

### **RATE CHANGES**

- Due to the continued volatility in the international fuel price, which has a direct impact on the companies operational costs, Livingstone's Adventure (the company) reserves the right to immediate increase rates without prior notice. However, should this happen it will be communicated to all agents formally as soon as we become aware of an increase.
- LIVINGSTONE'S ADVENTURE (the company) reserve the right to change any of the rates above without prior notice should any operating costs increase.
- Rates quoted for confirmed bookings will be honoured

### **RATES INCLUDE**

- Return road transfers from the Victoria Falls town, Livingstone town and from Sun International's Falls Resort.
- Where indicated on certain activities, meals or snacks and beverages

### **RATES EXCLUDE**

- On relevant activities, 16% VAT
- Curio shop purchases
- DVDs of Microlight and Helicopter Flights
- Park entry fees that may be levied

### **PAYMENT**

Livingstone's Adventure reserves the right to accept and confirm bookings at their discretion  
Bookings will be confirmed upon receipt of a 50% deposit payment or a completed signed credit authorisation form

Full prepayment is due 14 days prior to the activity

Livingstone's Adventure accepts VISA and Mastercard cards

### **GROUP BOOKINGS/FUNCTIONS**

All booking detail must be confirmed in writing

All changes to bookings i.e. dates, number of visitors, activity details etc. Must be notified in writing  
Livingstone's Adventure reserves the right to cancel or release any provisional bookings should the applicable payments not be made to secure the booking

### **CANCELLATION POLICY**

A 100 % cancellation fee will be charged if the booking is cancelled 7 days prior to the activity

A 50 % cancellation fee will be charged if the booking is cancelled 14 days prior to the activity

All No-Shows will be addressed the day after the activity has taken place

### **EXCEPTIONS TO THE CANCELLATION POLICY**

- Proof of medical certificate
- Delays in travel due to technicalities beyond control
- Bereavements
- Any other exceptions will be authorised by the Managing Director

#### **CHILDREN**

- Discounted children's rates apply to relevant African Queen / African Princess and Victoria Falls River Safari activities.
- Children under 4 years of age are free of charge for relevant African Queen / African Princess and Victoria Falls River Safari activities.
- Children must be accompanied by a parent / guardian who must sign any relevant indemnities on their behalf.

#### **LIVINGSTONE'S ADVENTURE BANKING DETAILS**

##### **UNITED STATES DOLLAR BANK ACCOUNT DETAILS**

Account No: 111 3737

Account name: Livingstone's Adventure

Bank: Barclays bank

Branch: Livingstone

Branch code: 012

Swift code: BARCZMLX

##### **KWACHA BANK ACCOUNT DETAILS**

Kwacha account nr: 107 2122

Account name: Livingstone's Adventure

Bank: Barclays bank

Branch: Livingstone

Branch code: 012

Swift code: BARCZMLX