

# Hippo Hollow

COUNTRY ESTATE

RACK RATES - 2012				
HIPPO HOLLOW	TWIN SHARING	SINGLE	3RD	CHD U12
01 JAN 2012 - 31 MAR 2012 (PEAK)				
Standard Room (B&B)	R 800-00 pp	R 1 030-00	N/A	N/A
Chalet (B&B)	R 920-00 pp	R 1 185-00	R 600-00	R 465-00
01 APR 2012 - 30 APR 2012 (HIGH)				
Standard Room (B&B)	R 730-00 pp	R 970-00	N/A	N/A
Chalet (B&B)	R 845-00 pp	R 1 155-00	R 530-00	R 430-00
01 MAY 2012 - 31 AUG 2012 (LOW)				
Standard Room (B&B)	R 615-00 pp	R 815-00	N/A	N/A
Chalet (B&B)	R 705-00 pp	R 930-00	R 465-00	R 345-00
01 SEP 2012 - 30 SEP 2012 (HIGH)				
Standard Room (B&B)	R 730-00 pp	R 970-00	N/A	N/A
Chalet (B&B)	R 845-00 pp	R 1 155-00	R 530-00	R 430-00
01 OCT 2012 - 31 DEC 2012 (PEAK)				
Standard Room (B&B)	R 800-00 pp	R 1 030-00	N/A	N/A
Chalet (B&B)	R 920-00 pp	R 1 185-00	R 600-00	R 465-00
• GOVERNMENT LEVY OF R 3-50 (INCL VAT) PER ROOM PER NIGHT IS EXCLUDED FROM THESE RATES. • VAT AT 14% IS INCLUDED.				

HOLLOW COMBO'S 2012
<b>STAY AT X 2 HOLLOW PROPERTIES &amp; RECEIVE A 10% DISCOUNT OFF YOUR STO RATES</b>
<ul style="list-style-type: none"> <li>• Stay a minimum total of 4nts at any 2 Hollow properties, with a minimum of 2nts at each hotel.</li> <li>• When your booking is made, please specify the booking request details of both Hollow properties and copy both reservations offices into the email.</li> <li>• Should you cancel either of the 2 Hotels, the booking "combo" special no longer applies.</li> </ul>
<b>STAY AT X 3 HOLLOW PROPERTIES &amp; RECEIVE A 15% DISCOUNT OFF YOUR STO RATES</b>
<ul style="list-style-type: none"> <li>• Stay a minimum total of 6nts at any 3 Hollow properties, with a minimum of 2nts at each hotel.</li> <li>• When your booking is made, please specify the booking request details of all 3 Hollow properties and copy all 3 reservations offices into the email.</li> <li>• Should you cancel any one of the hotels, the booking "combo" special no longer applies, or you will go down to the 2 HOLLOW COMBO (20%)</li> </ul>
FURTHER CONDITIONS: • These combos are only applicable on B&B rates, and not DBB rates. • Hollow combos only apply to the rates herein. • The Hollow Combos & Stay/Pay Offers are not combinable.

## CONTACT DETAILS

Reservations: Tel: +27 (0) 13 737 7752/737 6624 Fax: +27 (0) 13 737 6628  
 E-mail: reservations@hippohollow.co.za [www.hippohollow.co.za](http://www.hippohollow.co.za)  
 Postal Address: P O Box 5, Hazyview 1242, Mpumalanga, South Africa

# HOLLOW ON THE SQUARE, CAPE TOWN HOLLOW, KNYSNA HOLLOW, PERRY'S BRIDGE HOLLOW, HIPPO HOLLOW & CASTERBRIDGE HOLLOW HOTELS

## TERMS & CONDITIONS

### TOUR GUIDE & DRIVER POLICY

- 10 to 16 rooms booked – 1 room free.
- 17 or more rooms booked – 2 rooms free.

### F.I.T. CANCELLATION POLICY

- All cancellations must be given in writing directly to the hotel.

#### Cancellations made:

- 7 - 4 Days prior to arrival, 40% of the value of the room/s booked will be charged as a cancellation fee.
- 3 - 2 Days prior to arrival, 65% of the value of the room/s booked will be charged as a cancellation fee.
- Less than 24 Hours prior to arrival, 100% of the value of the room/s will be charged as a cancellation fee.

### F.I.T. DEPOSIT & PAYMENT POLICY

- If the tour operator/company has an approved credit agreement with the hotel, then the prepayment is not necessary, however the tour operator/company is bound to the above F.I.T. cancellation policy, and will be obliged to settle any cancellation fees incurred.

#### Prepayment terms:

- 21 Days prior to arrival of the guests, the hotel must receive full payment for the reservation held.
- Failure to comply timeously with the terms of deposit payments will result in the bookings being automatically cancelled.

### GROUP CANCELLATION POLICY

- All tour cancellations & room reductions must be given in writing directly to the hotel.

#### Cancellations made:

- 60 - 45 Days prior to arrival, 10% of the value of the group booking will be charged as a cancellation fee.
- 44 - 15 Days prior to arrival, 50% of the value of the group booking will be charged as a cancellation fee.

- 14 - 3 Days prior to arrival, 80% of the value of the group booking will be charged as a cancellation fee.
- 2 - 0 Days prior to arrival, 100% of the value of the group booking will be charged as a cancellation fee.
- This group cancellation policy also applies to the reductions in the number of rooms initially booked.

### GROUP DEPOSIT & PAYMENT POLICY

- For all group bookings the following deposit payments must be received, in the time specified. If the tour operator/company has an approved credit agreement with the hotel, then the payment of the deposit is not necessary, however the tour operator/company is bound to the above cancellation policy, and will be obliged to settle any cancellation fees incurred.

#### Deposit payment terms:

- 61 Days prior to arrival of the group, the hotel must receive a 10% deposit on the total invoice value of the group booking.
- 45 Days prior to arrival of the group, the hotel must receive a further 40% deposit on the total invoice value of the group booking. (i.e. at this point the hotel must have received a total deposit of 50%).
- 15 Days prior to arrival, the hotel must receive full payment for the group.
- Failure to comply timeously with the terms of deposit payments will result in the bookings being automatically cancelled.

### PORTERAGE

If Porters are required, a R10-00 per room porterage fee will be charged per service.

### PAYMENT DETAILS

- We reserve the right to request a deposit or pre-payment for the reservation held.
- All payments must be made in South African Rands directly into the respective Hollow Hotel's Bank Account.