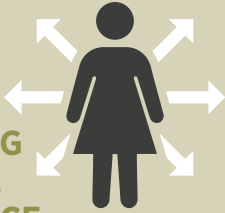


PREVENTION MEASURES TO MAKE SURE OUR GUESTS & STAFF ARE SAFE

Providing peace of mind for an enjoyable stay or experience is of paramount importance to us. Seasons in Africa have implemented the protocols below to ensure the health and safety of our staff and our guests at all the properties and activities in our unique portfolio.

KEEPING SOCIAL DISTANCE



We encourage guests to keep appropriate social distance from other guests and our staff are trained on social distancing measures.

HAND SANITIZER

Alcohol-based hand sanitizer will be provided in all guest suites, rooms and all public spaces.



MASKS

If masks are required, staff will be wearing masks.



EXPERIENCES

All Adventures & Activities will implement safe and appropriately-distanced interaction with relevant guides, pilots and staff.



ON SAFARI

We limit the maximum number of people on game drives to 6 per vehicle (unless guests are part of a larger family group traveling together). Please enquire from Reservations if you prefer to hire a private vehicle.



RESTAURANTS & DINING

Dining set-ups for all meals have been carefully considered.

Tables in dining areas are spaced at least 2 metres apart.

Where possible, private dining options will be offered.



FOOD OPTIONS

All meals will be individually plated and served.

No open-food buffets will be served.



TEMPERATURE SCREENING & HEALTH CHECKS

Daily health checks and temperature screening will be undertaken on all staff as well as precautionary temperature screening on guests.



LUGGAGE

Luggage will be handled at guests' discretion and can be sanitized on arrival and departure.



MEDICAL EMERGENCY PARTNERS

A clear procedure has been defined at each of our properties on what to do in the event of a suspected case. Each property has 24-hour access to a doctor on call.



PRIVATE HEALTHCARE

South Africa boasts the highest standard of healthcare in Africa, with an extensive network of private doctors, specialists and clinics. Healthcare facilities are easily accessible from our Lodges & Hotels.



PLEASE CONTACT US SHOULD YOU HAVE ANY QUESTIONS OR CONCERNS

info@seasonsinafrica.com | +27 (0)13 750 2358
www.seasonsinafrica.com

“ You do not need to know precisely what is happening, or exactly where is it all going. What you need is to recognize the possibilities and challenges offered by the present moment, and to embrace them with courage, faith and hope. — THOMAS MERTON